



Business-Critical **Identification Printing** meets Business-Critical Printer Management

"Things of the Internet" are getting smarter & are connected

State-of-the-art telecom infrastructure combined with IoT devices, such as industrial and mobile printers, are now providing organisations invaluable data and capabilities that were previously difficult, if not impossible to get and to manage.

To keep up with ever-increasing customer demands, Enterprises are relying on industrial and mobile printers to improve their operational efficiency, safety and customer experience. However, **unexpected maintenance costs and downtime of printers can turn it from a revenue driver into a cost problem.**

SOTI's IoT-management solution is built for the enterprise and provides complete lifecycle management of heavy duty industrial, desktop and mobile printers within an organisation, lowering the total cost of ownership (TCO) of their labelling operations and improving the return on investment (ROI) of their IoT initiatives.

"Printer Management Made Easy"



Deploy your printer solutions plug & play, with total visibility, and increased uptime with SOTI Connect

SOTI Connect is an IoT-management platform built for business that provides complete lifecycle management of industrial and mobile printers within an organisation.

It's a highly flexible, data-driven architecture, which means that new printers can be quickly supported and managed, reducing the time-to-market for IoT initiatives.

Deploy your labelling printers quickly & consistently

SOTI Connect reduces the time it takes to set up and standardise the performance of business-critical identification solutions and improves the reliability, print quality and overall end user experience.

- Quickly set up and configure fleets of SATO printers and make it easy for IT administrators to support post-deployment with little effort
- Apply maintenance or full version releases with remote OS and app solutions updates that fix bugs, patch vulnerabilities, or enable brand new capabilities instantly
- Set up alerts to monitor printer behaviour and automatically notify IT administrators for faster actions to be taken

Manage all printer types, shapes & sizes

From desktop thermal printers to mobile label printers, SOTI Connect provides centralised, user-friendly management of all SATO printers within an organisation's technology infrastructure.

- At-a-glance real-time views of printer information and health with a user-friendly interface, charts and dashboards
- Reduce maintenance, repairs and resource costs by remotely adjusting printer settings and instantly performing device actions on a single or a group of printers
- Utilise automation rules to remediate issues by setting pre-defined conditions and pre-configured actions when those conditions are met

Printers Managed by SOTI Connect

Managed by SOTI Connect



CL4NX

RFID ✓



CT4-LX

RFID ✓

CL6NX

RFID ✓



PW2NX



CL4NX

Plus



FX3-LX

Coming Soon



WS4

What SOTI Connect can do for your business

Manage your business-critical desktop,
industrial & mobile printers.



Manage your business-critical desktop, industrial & mobile printers

SOTI Connect addresses key printer management challenges with remote support features that reduce device downtime and severe workflow disruptions.

- Remote printer configurations and settings adjustments ensure print consistency and quality across a fleet of SATO printers
- Remote support features provide instant access to printer endpoints and allow organisations to immediately perform actions to troubleshoot and resolve issues even before they occur
- Automation rules automatically issue alerts and actions when pre-defined conditions are met on the device, greatly reducing printer downtime
- Software updates enable installation of maintenance releases or add new capabilities
- Advanced data collection allows valuable printer health information to be analysed to ensure printers operate at full capacity, reliably and around the clock



SOTI ONE

The SOTI ONE Platform is an integrated suite of solutions designed to reduce the cost, complexity and downtime related to business-critical mobility.

Comprised of seven revolutionary products, the SOTI ONE Platform helps businesses remove functional silos, eliminate downtime, build apps faster, manage all mobile and IoT devices in one place and deliver actionable insights.

When everything is connected, the SOTI ONE Platform makes mobile and IoT business operations simpler, smarter and more reliable.



For more information, please contact your local SATO Sales Rep
or visit: satoasiapacific.com

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